Newcastle Business School

GSBS6004: Organisational Behaviour and Design 2024

NEWCASTLE

MISSION: To develop a unique business school identity which is distinctive in the marketplace and provides a clear value proposition for students. This will be achieved by embedding the themes of entrepreneurship and innovation, digitalisation and data within our programs and embracing sustainability, work integrated learning and a commitment to social justice.

OVERVIEW

Course Description

This course explores issues related to organisational structural form, human behaviour and the management of people in organisations. It allows students to examine different perspectives on managing people and designing organisations, and to understand the determinants of interpersonal and team interactions in organisational environments. Attention focuses on the major theoretical, conceptual and empirical contributions relevant to designing organisations, and understanding and managing human behaviour within organisations. Case studies are used to assist students to relate content material to practical management.

Sustainable **Development Goals**

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5 GENDER





Contact Hours

Workshop:

Face to face on campus for two (2) hours per week for 12 weeks starting week 1.

Self-Directed Learning:

Six (6) hours of online content per term provided for self-directed learning.

Unit Weighting Workload

10 units

Students are required to spend on average 120-140 hours of effort (contact and non-contact) including assessments per 10 unit course.

Please refer to the course CANVAS site for details of teaching staff for ALL course offerings. The primary contact for courses is the Course Coordinator, whose details are listed on the course CANVAS site.

Course Learning Outcomes

On successful completion of this course, students will be able to:

- 1. Demonstrate a sound understanding of the prominent theories, concepts and models that are used to understand and analyse human behaviour in organisations, as well as an appreciation of their implications for practical management;
- 2. Apply conceptual knowledge of theory and models relevant to teamwork and group functioning in organisations;
- 3. Demonstrate a well-developed understanding of the organisational design features that influence effectiveness and the contingencies that impact on the structure of organisations;
- 4. Display a working understanding of organisations as institutions including issues of structure, power, politics, leadership and
- 5. Solve applied problems related to organisational design and
- Synthesis and critically examine theoretical and empirical information relating to organisations, their structure and functioning and implications for human behaviour.



www.newcastle.edu.au **CRICOS Provider** 00109J



ASSESSMENTS

This course has 3 assessments. Each assessment is described in more detail in the sections below:

| | Assessment Name | Due Date | Involvement | Weighting | Learning Outcomes |
|---|---|------------------------------------|-------------|-----------|----------------------|
| 1 | Critical Essay on Contemporary Issues | Sunday, Week 6 by 11:00 pm SGT | Individual | 35% | 1, 2, 3, 4, 5, 6 |
| 2 | Case Study Analysis Group Presentation | Sunday, Week 10 by 11:00 pm SGT | Group | 20% | 1, 2, 3, 4, 5, 6 |
| 3 | Final Examination | Formal Examination Period | Individual | 45% | 1, 2, 3, 4, 5, 6 |

<u>Please note:</u> students are advised that ALL assessments must be submitted in English. Assessments <u>not</u> submitted in English will receive a mark of zero.

Results of individual assessment items and final results, including those provided via the Learning Management System (LMS) are 'unofficial results' until they are confirmed as finalised by the School Assessment Body and the Head of School or delegate. Finalised results are released directly to students on the Fully Graded Date of the relevant Semester/Trimester.

| Late Submissions | The mark for an assessment item submitted after the designated time on the due date, | |
|------------------|--|--|
| | without an approved extension of time, will be reduced by 10% of the possible maximum | |
| | mark for that assessment item for each day or part day that the assessment item is late. | |
| | Note: this applies equally to week and weekend days. | |

Assessment 1 – Critical Essay on Contemporary Issues

Assessment Type

Purpose

Essay

The purpose of this assessment is to assess student capacity to demonstrate their

theoretical knowledge and practical application of important aspects of organisational

behaviour.

DescriptionEssayWeighting35%Length2000 wor

Length 2000 words **Due Date** Sunday of week 6 by 11:00 pm SGT

Submission Method Online – via Turnitin

Assessment Criteria

The following four (4) criteria will be applied:

- 1. **Content:** Ability to identify relevant theory, concept and arguments
- 2. Analysis: Ability to analyse issues, concepts and argument
- Academic argument: ability to integrate academic material and present cogent argument
- 4. **Presentation:** ability to present, adopting conventional academic writing conventions, including those relating to clarity, spelling, grammar, use of syntax and academic referencing

Return Method Feedback Provided

Online Online

Assessment 2 – Case Study Analysis Group Presentation

Assessment Type

Purpose

Description

Presentation

The purpose of this assessment is to assess student capacity to analyse organisational issues and apply professional judgement, problem-solving and decision-making skills,

and to demonstrate communication skills both individual and as a group.

Presentation

Weighting 20%

Length Presentation: 15 minutes (20%)
Due Date Sunday, Week 10 by 11:00 pm SGT

Submission Method Assessment Criteria Submit presentation slides and video recordings online – via the course CANVAS site.

- The following five (5) criteria will be applied:

 1. **Content:** ability to identify relevant theory, concept and arguments;
 - 2. Analysis: ability to analyse issues, concepts and argument;
 - 3. **Logic:** ability to present and integrate material in a cogent and fluent manner.
 - 4. **Group Method:** ability to present a coherent and progressive overall presentation; and
 - 5. Presentation Skills: persuasiveness, clarity, engagement and/or spelling,



grammar and referencing.

Please note: Self and Peer Assessment: A single mark is given for the group assignment. This mark will then be moderated by "self and peer assessment" using the SPARKPlus software so that individual group members may receive different marks. Any moderated individual mark received by each group member is based on contribution to the assignment and, more importantly the ability to work with others.

Individually group members are required to submit a self and peer assessment through SPARK within 24 hours of the due date. Failure to complete SPARK will result in a mark of zero. The criteria for the self and peer assessment are found along with the

instructions on how to use SPARK on CANVAS. Please note: NO SPARK NO MARK.

Return Method Feedback Provided Online - via course CANVAS site

Assessment 3 – Final Examination

Assessment Type

Purpose

Formal Examination

The purpose of this assessment is to assess each student's cumulative knowledge of

organisational behaviour and design.

Description The exam will consist of case study questions.

This course has an OPEN BOOK examination. Any hardcopy materials, including a thesaurus, a dictionary, or a translation dictionary are permitted in the examination.

45%

Weighting Length 120 minutes

Due Date During formal examination period

Submission Method Assessment Criteria Formal Exam

The following four (4) criteria will be applied:

- 1. **Content**: Ability to identify relevant theory, concepts and arguments.
- 2. **Analysis:** Ability to analyse issues, concepts and arguments.
- 3. Academic argument: Ability to integrate academic and case material and present cogent argument and practical and prioritised recommendations.
- Presentation: Ability to present adopting conventional academic expression, including clarity, spelling, grammar, use of syntax.

Return Method Feedback Provided Not returned

No Feedback - Items not returned to students (e.g. final examination scripts) will be made available for review by students, upon request, in a controlled and monitored setting. Students are required to make requests, directly to the relevant course coordinator. The Newcastle Business School keeps completed examination scripts for a period of six (6) months only, from the relevant fully graded date. Requests made after the six (6) month period cannot be considered.

SYLLABUS

Course Content

Topics in the course include but are not limited to the following:

- Individual Behaviour; Personality and Individual Differences 1.
- 2. Motivation and Job Design
- 3. **Groups and Teams**
- 4. Leadership
- 5. Power and Politics
- 6. **Conflict and Negotiation**
- Organisational Structure and Design 7.
- Organisational Culture and Climate 8.
- Organisational Change and Development

Course Materials

Required Text:

Robbins, S., Judge, T., Xu, Y., Khan, H., Campbell, N & Hunt, J. (2024). Organisational Behaviour, 10th edition, Australia: Pearson Australia.

ISBN: 9780655704133

Please refer to the course CANVAS site for details of additional recommended texts.



SCHEDULE

| Week | Topic | Class Preparation | Workshop Activities |
|------|---|---|---|
| 1 | Introduction to OBD | Read: Chapter 1 Additional readings on CANVAS | |
| 2 | Personality and Individual Differences | Read: Chapter 4 Additional readings on CANVAS | |
| 3 | Attitudes, Values and Job Satisfaction | Read: Chapters 3 and 4 Additional readings on CANVAS | |
| 4 | Motivation - From Concept to Application | Read: Chapter 7 Additional readings on CANVAS | |
| 5 | Groups and Teams | Read: Chapters 8 and 9 Additional readings on CANVAS | |
| 6 | Leadership | Read: Chapter 11 Additional readings on CANVAS | Assessment 1 due: Sunday Week 6 by 11:00 pm SGT |
| 7 | Power and Politics (major topic) Conflict & Negotiation (minor topic) | Read: Chapters 12 and 13 Additional readings on CANVAS | |
| 8 | Organisational Structures | Read Chapter 14 Additional readings on CANVAS | |
| 9 | Organisational Culture and Ethics | Read Chapter 15 Additional readings on CANVAS | |
| 10 | Diversity in organisations | Read: Chapter 2 Additional readings on CANVAS | Assessment 2 due: Sunday Week 10 by 11:00 pm SGT |
| 11 | Organisational Change | Read: Chapter 16 Additional readings on CANVAS | |
| 12 | Course Review | | |

If a lecture/class is scheduled on a public holiday, a make-up lecture may be announced by the course coordinator on the course CANVAS site.



CONTACTS

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PSB Academy Enquiries

Log your question or request to the PSB Program Executives at the following website:

http://www.psb-academy.edu.sg/enq

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ADDITIONAL INFORMATION

Grading Scheme

This course is graded as follows:

| Range of Marks | Grade | Description |
|--|-----------------------------|--|
| 85-100 | High Distinction (HD) | Outstanding standard indicating comprehensive knowledge and understanding of the relevant materials; demonstration of an outstanding level of academic achievement; mastery of skills*; and achievement of all assessment objectives. |
| 75-84 | Distinction (D) | Excellent standard indicating a very high level of knowledge and understanding of the relevant materials; demonstration of a very high level of academic ability; sound development of skills*; and achievement of all assessment objectives. |
| (C) understanding of the releve high level of academic aching of skills*; and achievement solutions (P) Satisfactory standard indications (P) understanding of the relevation adequate level of academic standing of the relevations (P) adequate level of academic standing of the relevations (P) understanding of the relevations (P) adequate level of academic standing of the relevations (P) and academic standing of the relevations (P) academic achievement (P) and achievement (P) academic achieveme | | Good standard indicating a high level of knowledge and understanding of the relevant materials; demonstration of a high level of academic achievement; reasonable development of skills*; and achievement of all learning outcomes. |
| | | Satisfactory standard indicating an adequate knowledge and understanding of the relevant materials; demonstration of an adequate level of academic achievement; satisfactory development of skills*; and achievement of all learning outcomes. |
| 0-49 | Fail (FF) | Failure to satisfactorily achieve learning outcomes. If all compulsory course components are not completed the mark will be zero. A fail grade may also be awarded following disciplinary action. |

^{*}Skills are those identified for the purposes of assessment task(s).



Communication Methods

Communication methods used in this course include:

- CANVAS Course Site: Students will receive communications via the posting of content or announcements on the CANVAS course site.
- Email: Students will receive communications via their student email account.
- Face to Face: Communication will be provided via face to face meetings or supervision.

Course Evaluation

Each year feedback is sought from students and other stakeholders about the courses offered in the University for the purposes of identifying areas of excellence and potential improvement.

Oral Interviews (Vivas)

As part of the evaluation process of any assessment item in this course an oral examination (viva) may be conducted. The purpose of the oral examination is to verify the authorship of the material submitted in response to the assessment task. The oral examination will be conducted in accordance with the principles set out in the Oral Examination (viva) Procedure. In cases where the oral examination reveals the assessment item may not be the student's own work the case will be dealt with under the Student Conduct Rule.

Academic Misconduct

the student's own work the case will be dealt with under the <u>Student Conduct Rule</u>. All students are required to meet the academic integrity standards of the University. These standards reinforce the importance of integrity and honesty in an academic environment. Academic Integrity policies apply to all students of the University in all modes of study and in all locations. For the Student Academic Integrity Policy, refer to https://policies.newcastle.edu.au/document/view-current.php?id=35.

Adverse Circumstances

The University acknowledges the right of students to seek consideration for the impact of allowable adverse circumstances that may affect their performance in assessment item(s). Applications for special consideration due to adverse circumstances will be made using the online Adverse Circumstances system where:

- 1. the assessment item is a major assessment item; or
- the assessment item is a minor assessment item and the Course Co-ordinator has specified in the Course Outline that students may apply the online Adverse Circumstances system;
- 3. you are requesting a change of placement; or
- 4. the course has a compulsory attendance requirement.

Before applying you must refer to the Adverse Circumstances Affecting Assessment Items Procedure available at:

https://policies.newcastle.edu.au/document/view-current.php?id=236

Important Policy Information

The Help button in the Canvas Navigation menu contains helpful information for using the Learning Management System. Students should familiarise themselves with the policies and procedures at https://www.newcastle.edu.au/current-students/no-room-for/policies-and-procedures that support a safe and respectful environment at the University.

This course outline was approved by the Head of School. No alteration of this course outline is permitted without Head of School approval. If a change is approved, students will be notified and an amended course outline will be provided in the same manner as the original.

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