School of Education

EDUC6023: Cultural Variations in Language Learning

Online

Semester 2 - 2023



COURSE

www.newcastle.edu.au CRICOS Provider 00109J

OVERVIEW

Course Description

Many of the cultural expectations that are implicit to language learning are carried subconsciously by native speakers but are often invisible to second language learners. Such aspects as pragmatics, language use, and appropriate role behaviour are often culture-specific and are likely to override semantic considerations for language learners.

Contact Hours

Online

Integrated Learning Session

Online

2 hour(s) per Week for Full Term

Unit Weighting

10

Workload

Students are required to spend on average 120-140 hours of effort (contact and non-contact) including assessments per 10

unit course.



CONTACTS

Course Coordinator

Online

Dr Rachel Burke

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(02) 4921 6707

Consultation: contact by email

Teaching Staff

Other teaching staff will be advised on the course Canvas site.

School Office

School of Education

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SYLLABUS

Course Content

- 1. Cultural elements in language form;
- 2. Case studies of cultural expectations and variations;
- 3. Theory explanations of cultural identity; and
- 4. Pedagogical methodology and cultural variations.

Course Learning Outcomes

On successful completion of this course, students will be able to:

- 1. Identify the cultural elements in language form in both first and second languages;
- 2. Identify and describe cultural variations in language usage
- 3. Design ways of acknowledging, valuing, and building on cultural variations in education; and
- 4. Consider cultural standpoints on specific issues of cultural differences.

Course Materials

Lecture Materials:

- All lecture materials will be provided online.

Recommended Reading:

Alptekin, C. (2002). Towards intercultural communicative competence in ELT. ELT Journal. 56 (1): 57-64.

Derin A., Gökçe K., Zeynep C., Pınar, E., and Özlem K. (2009). The Role of Intercultural Competence in Foreign Language Teaching. *Inonu University Journal of the Faculty of Education*. December Special Issue/Volume 10, Issue. 3, pp. 123-135

Dogancay-Aktuna, S. (2005). Intercultural Communication in English Language Teacher Education. *ELT Journal*. Vol. 59, No. 2

Fernandez, D.R., Carlson, D.S., Stepina, L.P, & J.D Nicholson. (1997). Hofstede's Country Classification 25 Years Later. *The Journal of Social Psychology.* 135, (1) 43-54.

Furuhata, H. (1999). Traditional, Natural and TPR Approaches to ESL: A Study of Japanese Students. Language, Culture, and Curriculum. Vol. 12, No. 2

Genc, B. & Bada, E. (2005). Culture in Language Learning and Teaching. The Reading Matrix. Vol. 5, No. 1
2. Sangpil Byon, A. (2007). The Use of Culture Portfolio Project in a Korean Culture Classroom: Evaluating Stereotypes and Enhancing Cross-Cultural Awareness. Language, Culture, and Curriculum. Vol. 20, No. 1

Gu, M.M (2010). Identities constructed in difference: English language learners in China. *Journal of Pragmatics*. 42 139–152

Gundara, J. Linguistic Diversity, Globalisation and Intercultural Education. Chapter 1. In Lo Bianco, J. Liddicoat, A., & C.Crozet (1999). Striving for the Third Place: Intercultural Competence through Language Education. Language Australia: Melbourne, pp.23-43.



- Hofstede, G.J. (2009). Research on cultures: how to use it in training? *European J. Cross-Cultural Competence and Management*. Vol. 1, No. 1, 2009, p.14-21
- Hui, L. (2005). Chinese cultural schema of Education: Implications for communication between Chinese students and Australian educators. *Issues in Educational Research*, Vol. 15, No. 1
- Kilickaya, F. (2004). Guidelines to Evaluate Cultural Content in Textbooks. *The Internet TESL Journal*, Vol. X, No. 12, December.
- Kuo, M. & Lai, C. (2006). Linguistics across Cultures: The Impact of Culture on Second Language Learning. Journal of Foreign Language Instruction. Vol. 1, No. 1.
- Lee, J.L (2010). The Uniqueness of EFL Teachers: Perceptions of Japanese Learners. *TESOL Journal*. March 23
- Liu, J. (2002). Negotiating Silence in American Classrooms: Three Chinese Cases. *Language and Intercultural Communication*. Vol. 2, No. 1
- Lowell, A. & Devlin, B. (1998). Miscommunication between Aboriginal Students and their Non-Aboriginal Teachers in a Bilingual School. *Language, Culture, and Curriculum*. Vol. 11, No. 3.
- Nguyen Thi Mai Hoa. (2007). Developing EFL learners' intercultural communicative competence: A gap to be filled? *Asian EFL Journal*. Volume 21 Teachers Articles July. Article 1
- Nguyena, P., Terlouwb, C. & Pilota, A. (2006). Culturally appropriate pedagogy: the case of group learning in a Confucian Heritage Culture context. *Intercultural Education*, Vol. 17, No. 1
- Scarino, A & Liddicoat, A. J. (2008). *Teaching and Learning Languages: A Guide*. University of South Australia Research Centre for Languages and Cultures: Canberra. Chapter 2.
- Sonaiya, R. (2002). Autonomous Language Learning in Africa: A Mismatch of Cultural Assumptions. Language, Culture, and Curriculum. Vol. 15, No. 2.
- Turkan, S. & Çelik, S. (2007). Integrating Culture into EFL Texts and Classrooms: Suggested Lesson Plans. *Novitas-Royal*. Vol.1, No. 1
- Villegas, A.M. & Lucas, T. (2002). Preparing Culturally Responsive Teachers. *Journal of Teacher Education*. January: Vol. 53 pg. 20-32
- Warring, D.F. & Huber-Warring, T. (2006). Born in the U.S.A., Teaching in Caracas, Venezuela. *Multicultural Education*. Summer.
- Wenying Jiang (2000). The Relationship between Culture and Language. *ELT Journal*. Volume 54/4 October 1.

Please also see the reading list on the course Canvas site.

- D'warte, J. (2014) Exploring linguistic repertoires: Multiple language use and multimodal literacy activity in five classrooms. *Australian Journal of Language and Literacy, 37*(1), 21.
- French, M. & Armitage, J. (2020). Eroding the Monolingual Monolith. *Australian Journal of Applied Linguistics*, *3*(1), 91-114.
- Lee-James, R. & Washington, J. (2018). Language Skills of Bidialectal and Bilingual Children: Considering a Strengths-Based Perspective. *Topics in Language Disorders* 38(1), 5-26
- Markee, N. (2015). The Handbook of Classroom Discourse and Interaction. Somerset: John Wiley & Sons
- Wigglesworth, G., & Simpson, J. (2018) Going to School in a Different World. In: Wigglesworth G., Simpson J., Vaughan J. (eds) Language Practices of Indigenous Children and Youth. Palgrave Studies in Minority Languages and Communities. London: Palgrave Macmillan
- Williamson, D., (2002). Forward from a Critique of Hofstede's Model of National Culture. *Human Relations*, Vol. 55, pp. 1373-1395.



SCHEDULE

Week	Week Begins	Topic	Learning Activity	Assessment Due
1	17 Jul	Concepts of Culture & Second Language Learning: First Thoughts	Considering the inter- dependence of language and culture Exploring models of culture and their implications for the ESL/EFL classroom	Scaffolding for assignment 1.
2	24 Jul	Culture as Social Practice: "Does the Language we Speak, Shape our Worldview?"	Exploring processes of enculturation and acculturation Considering the role of culture in shaping world views and expectations	
3	31 Jul	Dimensions of Culture (1): Exploring Key Models	Exploring Hofstede's (2001) Dimensions of Culture: Uncertainty Avoidance, Power Distance, Masculinity/Femininity, Collectivism/Individualism, Long-term/short-term orientation	
4	7 Aug	Dimensions of Culture (2):	Exploring main criticisms of Hofstede's (2001) Dimensions of Culture Considering the application of Hofstede's (2001) work (and other models of culture) to the language classroom.	
5	14 Aug	Culture in the Classroom: Language Learning and Cultural Eco-systems	Exploring educational schemas: background knowledge about educational structures, learning processes, and student and teacher roles Considering implications for learning outcomes	
6	21 Aug	Pedagogy, Methodology and Culture (1)	Exploring the cultural implications of importing language teaching methodology Considering teacher agency in the 'post-method context'	
7	28 Aug	Pedagogy, Methodology and Culture (2)	What is the role of paralinguistics in the classroom? Exploring the cultural nature of silence and implications for second language learning Considering Hall's (1966) notion of High and Low Contact cultures	Assignment 1 due. Scaffolding for assignment 2.
8	4 Sep	Classroom Communication	Considering the importance of language in cultural identity and ways of learning about literate and linguistic practices across different communities.	



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	9	11 Sep	Intercultural Competence in	Concepts and Models of	
			EFL/ESL (1)	Intercultural Literacy	
				Exploring the 'Third Place'	
				(Liddicoat, Crozet & Lo	
				Bianco, 1999)	
	10	18 Sep	Intercultural Competence in	Exploring different discourse	
			EFL/ESL (2):	organisation patterns across	
				cultural/linguistic	
				backgrounds	
				Considering the implications	
				for the TESOL classroom	
			Mid Terr	n Break	
			Mid Terr	m Break	
	11	9 Oct	Cultural Considerations in	Exploring attitudes to	Assignment 2 due.
			Materials Development (1)	textbook and material use in	Scaffolding for
				TESOL	assignment 3.
				Cultural representations in	
				EFL/ESL textbooks and	
				materials	
	12	16 Oct	Cultural Considerations in	Teachers as cultural	
			Materials Development (2)	mediators	
				Multiple discourses and	
				hybrid identities in the EFL	
				classroom	
	13	23 Oct	Language Teacher	The impact of culture on	
			Preparation and Intercultural	digital platforms for	
			Competence	communication	
				Intercultural competency for	
				21st century EFL/ESL	
				learners	
			Examinati	on Period	
			Examinati	on Period	

ASSESSMENTS

This course has 3 assessments. Each assessment is described in more detail in the sections below.

	Assessment Name	Due Date	Involvement	Weighting	Learning Outcomes
1	Assignment 1	September 1st, 11.59pm	Individual	30%	1, 2, 3, 4
2	Assignment 2	October 13 th , 11.59pm	Individual	30%	1, 2, 3, 4
3	Case Study	November 10 th , 11.59pm	Individual	40%	1, 2, 3, 4

Late Submissions

The mark for an assessment item submitted after the designated time on the due date, without an approved extension of time, will be reduced by 10% of the possible maximum mark for that assessment item for each day or part day that the assessment item is late. Note: this applies equally to week and weekend days.

Assessment 1 - Assignment 1

Assessment Type Purpose Description Written Assignment

To explore the application of Hofstede's (1997) cultural dimensions to an educational context. Choose one (1) of Hofstede's (1997) cultural dimensions:

- · Masculinity versus Femininity
- · Individualist versus Collectivist
- · Uncertainty Avoidance
- · Power Distance
- Long-term/Short-term Orientations
- Indulgence versus Restraint



Discuss the manner in which this cultural dimension might impact attitudes to learning and

learner behaviour in the language classroom. Ensure you support your response with

evidence from educational research.

Weighting 30% Length 1000 words

Due Date September 1st, 11.59pm

Submission Method Online

Please submit the final version in word to Turnitin by the due date and time.

Assessment Criteria - Demonstrated understanding of chosen cultural dimension and relevant key concepts and

issues such as high/low context communication, sense of self in terms of community, etc.

- Depth of research and evidence of a theoretical frame to discussion

- Level of written fluency and clarity of expression (in line with usual academic expectations)

Return Method Online

Feedback Provided Online - Three weeks after submission (at the latest).

Assessment 2 - Assignment 2

Assessment Type

Written Assignment

Purpose Description

To apply theories of intercultural communication to interpret and explore critical incidents. You will be given three (3) critical incidents involving some type of intercultural misunderstanding in the classroom. For each incident you will be asked to:

· describe the possible causes for the misunderstanding (for example, different attitudes to authority or contrasting ideas about the role of the teacher, attitudes to uncertainty, etc.); and · present some recommendations for resolving the incident

Ensure you base your discussion on theories regarding intercultural communication and

language learning.

Weighting 30%

Length 1000 words

Due Date October 13th, 11.59pm

Submission Method Online

Please submit the final version in word to Turnitin by the due date and time.

Assessment Criteria

- Demonstrated understanding of theories of intercultural communication and/or language learning

earning

- Application of relevant theories to practical situations in order to reach a resolution

Presentation of evidence (elaboration, examples, etc.) to support claims
 Depth of research and evidence of a theoretical frame to discussion

- Level of written fluency and clarity of expression (in line with usual academic expectations)

Return Method Feedback Provided Online

Online - Three weeks after submission (at the latest).

Assessment 3 - Case Study

Assessment Type Purpose Description

Case Study / Problem Based Learning

To explore a particular course theme, topic, or theory in further detail

This task provides an opportunity to explore and discuss in more detail a topic/issue or case study included in the course which is of particular interest or relevance to you. Please do NOT select a topic that encompasses the same cultural dimension that you examined in assignment one. Possible topics/suggestions are provided below, however it is important to select a topic or question which has particular relevance for you.

Possible Essay Topics:

· ESL/EFL teachers have been described as `cultural mediators'. How do you understand this term? What are the implications for the teaching profession?

Examine the phenomenon of cultural stereotyping. Why do you think this is so enduring? What do you see as the role of language educators in relation to this issue? What do you see as the key components of intercultural competence? As a language teacher, how will/does this knowledge impact on your practice in the classroom?

· What is meant by 'The Third Place' (Lo Bianco, 1999)? How might this position be encouraged in the language classroom?

Weighting 40%

Length 2000 words

Due Date November 10th, 11.59pm

Submission Method Online

Please submit the final version in word to Turnitin by the due date and time.



Assessment Criteria

- Demonstrated understanding of cultural dimensions evident in chosen. Identification of relevant key concepts and issues and presentation of evidence (elaboration, examples, etc.) to support claims
- Depth of research and evidence of a theoretical frame to discussion,
- e.g. the language/culture interplay etc.
- Level of written fluency and clarity of expression (in line with usual academic expectations)
 Online

Return Method Feedback Provided

Online - Three weeks after submission (at the latest).

ADDITIONAL INFORMATION

Grading Scheme

This course is graded as follows:

Range of Marks	Grade	Description
85-100	High Distinction (HD)	Outstanding standard indicating comprehensive knowledge and understanding of the relevant materials; demonstration of an outstanding level of academic achievement; mastery of skills*; and achievement of all assessment objectives.
75-84	Distinction (D)	Excellent standard indicating a very high level of knowledge and understanding of the relevant materials; demonstration of a very high level of academic ability; sound development of skills*; and achievement of all assessment objectives.
65-74	Credit (C)	Good standard indicating a high level of knowledge and understanding of the relevant materials; demonstration of a high level of academic achievement; reasonable development of skills*; and achievement of all learning outcomes.
50-64	Pass (P)	Satisfactory standard indicating an adequate knowledge and understanding of the relevant materials; demonstration of an adequate level of academic achievement; satisfactory development of skills*; and achievement of all learning outcomes.
0-49	Fail (FF)	Failure to satisfactorily achieve learning outcomes. If all compulsory course components are not completed the mark will be zero. A fail grade may also be awarded following disciplinary action.

Attendance

*Skills are those identified for the purposes of assessment task(s). Attendance/participation will be recorded in the following components:

- Integrated Learning Session (Method of recording: Blackboard Statistics)

Communication Methods

Communication methods used in this course include:

- Canvas Course Site: Students will receive communications via the posting of content or announcements on the Canvas course site.
- Email: Students will receive communications via their student email account.

Course Evaluation

Each year feedback is sought from students and other stakeholders about the courses offered in the University for the purposes of identifying areas of excellence and potential improvement.

Oral Interviews (Vivas)

As part of the evaluation process of any assessment item in this course an oral examination (viva) may be conducted. The purpose of the oral examination is to verify the authorship of the material submitted in response to the assessment task. The oral examination will be conducted in accordance with the principles set out in the Oral Examination (viva) Procedure. In cases where the oral examination reveals the assessment item may not be the student's own work the case will be dealt with under the Student Conduct Rule.



Academic Misconduct

All students are required to meet the academic integrity standards of the University. These standards reinforce the importance of integrity and honesty in an academic environment. Academic Integrity policies apply to all students of the University in all modes of study and in all locations. For the Student Academic Integrity Policy, refer to https://policies.newcastle.edu.au/document/view-current.php?id=35.

Adverse Circumstances

The University acknowledges the right of students to seek consideration for the impact of allowable adverse circumstances that may affect their performance in assessment item(s). Applications for special consideration due to adverse circumstances will be made using the online Adverse Circumstances system where:

- 1. the assessment item is a major assessment item; or
- 2. the assessment item is a minor assessment item and the Course Co-ordinator has specified in the Course Outline that students may apply the online Adverse Circumstances system;
- 3. you are requesting a change of placement; or
- 4. the course has a compulsory attendance requirement.

Before applying you must refer to the Adverse Circumstance Affecting Assessment Items Procedure available at:

https://policies.newcastle.edu.au/document/view-current.php?id=236

Important Policy Information

The Help button in the Canvas Navigation menu contains helpful information for using the Learning Management System. Students should familiarise themselves with the policies and procedures at https://www.newcastle.edu.au/current-students/no-room-for/policies-and-procedures that support a safe and respectful environment at the University.

This course outline was approved by the Head of School. No alteration of this course outline is permitted without Head of School approval. If a change is approved, students will be notified and an amended course outline will be provided in the same manner as the original.

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EDUC6023 Assignment 1 Marking Rubric 2023

	0 – 1	2 – 3	4 – 5	6
Identification and demonstrated understanding of the chosen cultural dimension from Hofstede's (2001) framework.	The writer fails to identify important sociocultural concepts and issues associated with the chosen dimension and/or fails to demonstrate an understanding of these concepts in sufficient depth (i.e. does not elaborate upon these issues, provide examples, etc.).	The writer identifies some sociocultural issues and concepts associated with this dimension (1-2) but fails to consider other important elements and/or fails to present sufficient evidence of understanding.	The writer identifies important key concepts and issues associated with this dimension (3-4) and demonstrates good depth of understanding.	A comprehensive treatment of key issues and concepts associated with this dimension (5 or more) with excellent depth of understanding demonstrated
Depth and quality of research	0 – 1 Minimal and/or poor quality/inappropriate sources used. Information and arguments from external sources are frequently unreferenced.	Mostly current, relevant, and appropriate sources in some depth, however Information and arguments from external sources are frequently unreferenced (3 or more unreferenced points).	Mostly uses current, relevant, and appropriate sources in good depth however information and arguments from external sources are occasionally (1 -2 unreferenced points) unreferenced.	Comprehensively researched with relevant and reliable sources utilized to support the arguments and information presented. All points from external sources are referenced.
Evidence of a theoretical frame to discussion, e.g., the language/culture interplay etc.	0 – 1 No/minimal theoretical frame presented.	2 – 3 The writer presents a sound theoretical frame to the analysis but this could be applied more critically.	4 – 5 The writer offers a good theoretical frame with some critical application.	A well developed theoretical frame, critically applied.
Critical Engagement	0 – 1 The essay is mostly descriptive with minimal evidence of critical engagement (asking questions, making comparisons etc.).	2 – 3 Some critical engagement but this needs to be developed more fully.	4 – 5 A mostly critical paper with a good analytical focus.	6 The writer offers a highly critical, insightful, and analytical paper.
Level of written fluency and clarity of expression (including accuracy and consistency of referencing)	0 – 1 Major grammatical errors and/or stylistic/referencing issues impede communication and seriously detract from the author's point	2 – 3 Occasional grammatical and/or stylistic errors and/or referencing issues detract from the author's point or citations.	4 – 5 Very few grammatical/stylistic errors, and referencing issues (1-2 inaccuracies for each)	The essay is free of grammatical errors, cogently written, and accurately and consistently referenced.

Comments:

EDUC6023 Assignment 2 Marking Rubric 2023

	0 – 1	2 – 3	4 – 5	6
Identification and demonstrated understanding of the sociocultural concepts and issues related to the critical incidents	The writer fails to identify important sociocultural concepts and issues related to these critical incidents and/or fails to demonstrate an understanding of these concepts in sufficient depth (i.e., does not elaborate upon these issues, provide examples, etc.).	The writer identifies some sociocultural issues and concepts related to these critical incidents (1-2 issues and concepts) but fails to consider other important elements and/or fails to present sufficient evidence of understanding.	The writer identifies key concepts and issues related to these critical incidents (3-4 issues and concepts) and demonstrates good depth of understanding.	A comprehensive treatment of key issues and concepts (5 or more issues and concepts) with excellent depth of understanding demonstrated.
	0 – 1	2 – 3	4 – 5	6
Depth and quality of research	Minimal and/or poor quality/inappropriate sources used. Information and arguments from external sources are frequently unreferenced.	Mostly current, relevant, and appropriate sources in some depth, however Information and arguments from external sources are frequently unreferenced (3 or more unreferenced points from external sources).	Mostly uses current, relevant, and appropriate sources in good depth however information and arguments from external sources are occasionally unreferenced (1-2 unreferenced points from external sources).)	Comprehensively researched with relevant and reliable sources utilized to support the arguments and information presented. All points from external sources are referenced.
	0 – 1	2 – 3	4 – 5	6
Evidence of a theoretical frame to discussion, e.g. the language/culture interplay etc.	No/minimal theoretical frame presented.	The writer presents a sound theoretical frame to the analysis but this could be applied more critically.	The writer offers a good theoretical frame with some critical application.	A well developed theoretical frame, critically applied.
	0 – 1	2 – 3	4 – 5	6
Critical Engagement	The essay is mostly descriptive with minimal evidence of critical engagement (asking questions, making comparisons etc.).	Some critical engagement but this needs to be developed more fully.	A mostly critical paper with a strong analytical focus.	The writer offers a highly critical, insightful, and analytical paper.
	0 – 1	2 – 3	4 – 5	6
Level of written fluency and clarity of expression (including accuracy and consistency of referencing)	Major grammatical errors and/or stylistic/referencing issues impede communication and seriously detract from the author's point	Occasional grammatical and/or stylistic errors and/or referencing issues detract from the author's point or citations.	Very few grammatical/stylistic errors, and referencing issues (1-2 inaccuracies for each).	The essay is free of grammatical errors, cogently written, and accurately and consistently referenced.

Comments:

EDUC6023 Assignment 3 Marking Rubric 2023

	0 – 1	2-3-4	5 – 6	7 – 8
	The writer fails to identify	The writer identifies some	The writer identifies important	A comprehensive treatment of
Identification and demonstrated	important sociocultural concepts	sociocultural issues and	key concepts and issues	key issues and concepts
understanding of the sociocultural	and issues relevant to the topic	concepts relevant to the essay	relevant to the topic (5-6) and	relevant to the chosen topic with
concepts and issues related to the	and/or fails to demonstrate an	topic (2-4) but fails to consider	demonstrates good depth of	excellent depth of understanding
chosen topic	understanding of these	other important elements and/or	understanding.	demonstrated.
	concepts in sufficient depth (i.e.	fails to present sufficient		
	does not elaborate upon these	evidence of understanding.		
	issues, provide examples, etc.).	2-3-4	5 – 6	7 – 8
	0 – 1 Minimal and/or poor	Mostly current, relevant, and	Mostly uses current, relevant,	Comprehensively researched
Depth and quality of research	quality/inappropriate sources	appropriate sources in some	and appropriate sources in good	with relevant and reliable
Depth and quanty of research	used. Information and	depth, however Information and	depth however information and	sources utilized to support the
	arguments from external	arguments from external	arguments from external	arguments and information
	sources are frequently	sources are frequently	sources are occasionally	presented. All points from
	unreferenced.	unreferenced (3 or more	unreferenced (1-2 unreferenced	external sources are referenced.
		unreferenced points)	points).	
	0 – 1	2 – 3 – 4	5 – 6	7 – 8
	No/minimal theoretical frame	The writer presents a sound	The writer offers a good	A well developed theoretical
Evidence of a theoretical frame to	presented.	theoretical frame to the analysis	theoretical frame with some	frame, critically applied.
discussion, e.g. the language/culture		but this could be applied more	critical application.	
interplay etc.		critically.		
	0 – 1	2-3-4	5 – 6	7 – 8
	The essay is mostly descriptive	Some critical engagement but	A mostly critical paper with a	The writer offers a highly critical,
Critical Engagement	with minimal evidence of critical	this needs to be developed	strong analytical focus.	insightful, and analytical paper.
	engagement (asking questions,	more fully.		
	making comparisons etc.).			
	0 – 1	2-3-4	5-6-7	8
	Major grammatical errors and/or	Occasional grammatical and/or	Very few grammatical/stylistic	The essay is free of grammatical
1 1 6 144 61 1 1 1				
Level of written fluency and clarity	stylistic/referencing issues	stylistic errors and/or	errors or referencing issues (1 -	errors, cogently written, and
of expression (including accuracy	impede communication and	referencing issues detract from	errors or referencing issues (1 - 2).	accurately and consistently

Comments: /40