Library Support for NeW Directions – Campus, Capital and IT Plan

The Library works hard to provide a quality virtual and physical environment that supports excellence and innovation and has developed a number of strategies to support the objectives of the NeW Directions Campus, Capital and IT plan. We are committed to ensuring that infrastructure and services support all modes of study and research and create a vibrant student and staff experience at all our locations.

A Technology Rich Environment Supporting Engagement and Learning Anywhere, Anytime 24/7. (SO1.1)

The Library is committed to the provision of a technology rich environment and services to support engaged learning anywhere, anytime – 24/7. This is supported in a range of ways including:

24 Hour Information Commons
(Auchmuty, City and Ourimbah)
Our Information Commons bring together electronic learning resources, computer hardware and software, in informal collaborative layouts to suit contemporary learning styles. The commons feature state-of-the-art computers, group and individual work areas, printing facilities, wireless access and bright lounge areas.

The 24 hour Rover service ensures students are assisted by peer-to-peer support from other students.

The Auchmuty Information Common will celebrate ten years of operation in November.
Emerging Technologies that support flexible user access across a range of devices on and off campus. (SO 1.4)

The Library supports emerging technologies and provides flexible access to online resources both on and off campus. These include:

- More than 380,000 eBooks
- 80,000 online journals
- More than 1000 pcs in the Libraries
- In library iPad and laptop loans
- Database apps
- Library catalogue on mobile devices
- Blogs, Twitter, Flickr and Facebook
- Ask a Librarian service via Chat, email or SMS
- Online Subject guides (Libguides)
- Self-paced online tutorials (Endnote, Information Literacy)
- Targeted information portals (Foundation Studies)

Renewal and upgrade of Technology Infrastructure to ensure core systems supporting education, research and administration are at current version. (SO 1.2)

The Library’s Millennium Library Management System has been successfully upgraded to the Sierra version to provide optimum efficiencies through improved functionality and services. Investigation is also well underway for the implementation of a new system to integrate and enhance the discovery of scholarly information resources through the Library catalogue. The ArticleReach system commencing in October will provide increased desktop access to quality articles.

The Library uses our biennial Library Client Satisfaction Survey to benchmark our facilities against other Australian and New Zealand Libraries (SO5.2), and to plan improvements. In 2012, the Library scored in the top quartile for facilities and equipment while most students believe:

“The Library is a good place to study”.

The Library catalogue on your mobile

http://library.newcastle.edu.au
A unified virtual and physical environment supporting the attainment of excellence and innovation in research and education, (SO 1) and facilities that support innovation in teaching and learning and provide a variety of social, informal and collaborative spaces to support group, blended and independent learning. (SO5.1)

Vibrant, innovative and engaging environments for students (SO5.3)

The Library will continue to provide contemporary space and leading edge facilities through new constructions and upgrades to existing buildings. Recent upgrades include the extension to the Ourimbah Library and the refurbishment of the Auchmuty roof Terrace. Work on upgrading HC118 in the Huxley Library will begin shortly.

Provide researchers, including PHD students with world competitive facilities that capitalise on first rate online and physical infrastructure. (SO 3.3)

Survival Stations coming soon to Auchmuty, City and Ourimbah (SSAF funded)

In partnership with other campus providers, identify, renew and expand virtual learning spaces (SO 4.5)

Building on our success. Future and ongoing plans through the Asset Management Planning Process:

- Provide vision and input into the planning and design of the NeW Space Library and Learning facility.
- Undertake ongoing environmental scans to ensure we are taking account of the latest trends in technology
- Improve the level of connectivity and develop and deliver support strategies to enable new technologies
- Increase the use and integration of world class online scholarly resources and services to support online and blended learning environments.
- Develop a master plan identifying the future space and facility requirements of all libraries (SO2.1)

See over the page for an overview of Library Capital Planning 2013 -2025.
BUILDING ON OUR SUCCESS

Each library has its own unique opportunities and challenges. Ongoing investment is required over the next 10 years to meet student expectations.

- 48% increase in library entries between 2007 and 2012.
- 127% increase in Sydney Library visits in 2012.
- 83% increase in Currambene Library use since extension opened in 2012.
- Improvements in Library facilities and availability of student centric services are driving increased demand.
- Students require a mixture of silent and collaborative learning and study facilities.
- The uptake of eBook usage is ahead of the sector due to substantial investment over the last 3 years.

Print books will continue to be purchased (15,000 acquired in 2012), the Library is developing a strategy for managing our legacy print collections (1.3m books + 10km of shelves).

NEW DIRECTIONS

1. CITY NeW Space 2017 LIBRARY
   - Library/Information Commons to support Business and Law Staff and Students 24/7.
   - State of the art facility - learning space and technology with online and up-to-date print collections.
   - Older print materials to be available by request from the Auchmuty Library.

2. SYDNEY CBD LIBRARY
   - Library space inadequate to support increased student numbers.
   - Students want more library space for study and learning.
   - Expand library or possibly relocate?

3. CALLAGHAN LEARNING AND LIBRARY CENTRE TO REPLACE THE FUTALE LIBRUM
   - Pressure on increased student numbers and inadequate space.
   - Some areas require major refurbishment (I3113 and Level C) and Curriculum Resource Room (Level A).
   - Poor student experience except for Information Commons area.
   - Air conditioning is old and some areas not connected.
   - Library has no capacity for expansion.

4. AUCHMUTY LIBRARY
   - To become the legacy Print Collection repository for older materials including offline storage.
   - Business and Law - some collections to be relocated to the City.
   - Need to re-assess layout and use of the Auchmuty Library using external advice.
   - Refurbish Learning Lounge, Reading Rooms, and glaze Information Common.
   - Re-route/replace Health collections to Callaghan Learning and Library Centre.
   - 24/x7 operations moved to Callaghan Learning and Library Centre.

5. PORT MACQUARIE LIBRARY
   - Limited space for study, collections and learning activities which has generated negative feedback from students.
   - Need more space for collaborative and silent study activities.
   - Explore options for an extension for an extension in association with TAFE.

6. UNIVERSITY ART GALLERY
   - Air conditioning required for art works and exhibitions.
   - Need for workshop facilities and storage on the ground level (relocate offices).

7. CURRAMBANE LIBRARY
   - Reserve land for future expansion.
   - Upgrade air conditioning plant.
   - Consolidate print collections to obtain more floor space (compactus?).
   - Older low use materials relocated to the Auchmuty Library.

PROPOSED CALLAGHAN LEARNING AND LIBRARY CENTRE

- Consolidate all Health collections into one library.
- 24/x7 operations with purpose-built design.
- Relocate all high demand print collections into new space.
- Medium to high use print collections only.
- Electronic and contemporary learning facilities.