

EMERGENCY PROCEDURES

During any emergency it is important to remember "STAY CALM" Stop – Assess – Act Ask yourself – What has happened? – Can I be injured?

EMERGENCY PHONE NUMBER 492 15888

Security Services staff are the principals to manage ALL emergency situations. Contact on ext. 15888 for Callaghan and City, provide them with information and they will instruct you as to what you need to do. For example, they may request that you contact 000 while they instigate other actions. The following covers the basic information.

MEDICAL EMERGENCY

Call an Ambulance on 000 and then Security Services on 15888 and state:

- · LOCATION
- NATURE OF EMERGENCY

Get to know your local Emergency Team

- · Call for a First-Aid Officer
- State your name, location and what is needed
- IDENTIFY YOURSELF YOUR CONTACT NUMBER
- <u>Familiarise the Emergency Evacuation Map</u>
- Call Security Services on 15888
- Call 000

Security will direct the Ambulance to the building/location

EARTHQUAKE

- KEEP AWAY FROM windows, mirrors and overhead fittings
- TAKE COVER under an internal door-frame, table or bench
- KEEP WELL CLEAR of buildings, walls, power lines, trees, etc.
- DO NOT stand under awnings or parapets as they may collapse
- · MOVE to open ground when safe

- DO NOT use machines, lights, open flame appliances, lighters or matches, or electrical equipment when gas or fuel leaks are suspected
- DO NOT use the telephone unless there is a SERIOUS INJURY OR RISK
- AVOID driving (keep roadways clear for emergency vehicles)
- · BE PREPARED for after-shocks

FLOOD

- · Follow any instructions of State Emergency Services (SES), Police, or Security Services
- · Do not attempt to drive through water of unknown depth
- · Listen for flood advice from SES or Campus Administration
- · Local radio stations will give advice if access to the campus is likely to be affected

FIRE

- DO NOT USE LIFTS
- NO SMOKING must be observed during any evacuation procedure
- EXIT THE BUILDING AND FOLLOW THE INSTRUCTIONS OF EVACUATION WARDEN(S)

GAS EMERGENCY or CHEMICAL SPILLS or RADIATION SPILLS

Remain upwind of the incident scene – if possible without risk of injury or illness, identify the substance involved, and report to Emergency Services upon their arrival.

Name_____UN number____

Isolate the immediate area. Limit the spread of liquids by using absorbent materials.

BOMB THREAT

TURN THIS INFORMATION SHEET OVER AND COMPLETE

BOMB THREAT CHECK LIST Remember... Keep calm - Don't hang up **QUESTIONS TO ASK** When is the bomb going to explode? 2 Where is the bomb located? What type of bomb is it? What does it look like? What will cause it to explode? ___ Did you place the bomb? 7 Why? Where are you? What is your name? _____ 10 What is your address?___ EXACT WORDING OF THREAT INFORMATION ON CALLER Sex__ Age__ __ Length of call__ CALLER'S VOICE Calm Angry Excited Slow Rapid Soft Loud Laughing Crying Normal Distinct Slurred Intoxicated ☐ Stuttering Lisp ☐ Cracking voice Deep Ragged Clearing throat Disguised Accent ☐ Deep breathing Familiar Raspy If voice is familiar, who did it sound like? _____ **ACTION ON CALL** Number & call received at __ __Recipient ____ Date____ Time _____ am/pm _____Call reported to _____ Telephone no. THREAT LANGUAGE Incoherent ☐ Well spoken/educated ☐ Taped message Irrational Abusive/foul ☐ Message read by threat maker Other ____ **BACKGROUND NOISES** Street noises ☐ Factory machinery Crockery Animal noises ☐ Voices Clear PA system ☐ Static Music House noises ☐ Motor noises Office machinery ☐ Public phone Local call STD call Aircraft Other REMARKS **INSTRUCTIONS** Report call IMMEDIATELY to Security or Chief Warden on 492 15888 (Emergency Number only). DO NOT discuss with other personnel.

DO NOT return to the area until advised by the Chief Warden or Emergency Services personnel. IMMEDIATELY after receipt of call, please complete this form.

NAME	POSITION
Telephone no	Date