



How to apply

Get ready, get set, go!

Living on campus is popular, so we recommend that you apply as soon as possible.

Applications open Thursday 7 October 2021

What you'll need...



A recent passport style photo



A valid credit or debit card



A valid email address

1



Visit the Student Living Accommodation Portal
newcastle.edu.au/accommodationportal

2



Register as a new user or login

Hotmail and Live accounts may send our emails to your junk/spam folder. Ensure you check this folder regularly. We recommend using your student email to register.
If you have already set up a login please use this as creating more than one account may delay your application.

3



Upload a passport style photo

Ensure your photo is clear, showing your head and shoulders only and only includes yourself.

4



Select the 'Application' tab

5



Select your preferred contract term

Choose from Standard Stay, Single Semester and Long Stay.

6



Select your Campus of study

Newcastle – Includes the Callaghan and Newcastle City campuses
Central Coast – Ourimbah campus

7



Select your Living Environment

General – standard living
Gender – same gender living
Lifestyle – a quieter environment
Postgraduate – maximise your study time

8



Select up to four room preferences

If you're studying at Ourimbah campus, please select Blue Gum House only.

9



Pay the non-refundable application fee

Visa or Mastercard accepted

10



Please review your application details, then click 'Submit Application'

Applying to live on campus?



Frequently asked questions



Application process

How are accommodation applications processed?

In line with the University of Newcastle's Looking Ahead 2020 - 2025 Strategic Plan, our allocation process is:

1. Guaranteed accommodation in Newcastle for Indigenous students.
2. Guaranteed accommodation in Newcastle for students who receive an offer to the University of Newcastle via the Schools Recommendation Scheme (New applicants only)

Note: If you already reside in Newcastle or Lake Macquarie you will not receive guaranteed accommodation.

3. Prioritising students coming from a regional or remote location. The 2022 International student applications process will remain the same. We will also continue to support international applicants from partnered cohort groups.

For all applicants it is really important to get your application in as soon as possible.

Establishing Status within the university

Aboriginal and/or Torres Strait Islander students will receive guaranteed entry to accommodation on campus upon completion of an accommodation application*. The successful application includes the finalisation of the university's Establishing Status process**. Starting with applications for Semester One, 2022 on campus accommodation, access to guaranteed accommodation for new Australian Aboriginal and/or Torres Strait Islander residents will be based on the completion of the Establishing Aboriginality and/or Torres Strait Islander Status Procedure which contains the application form. Returning residents will not need to establish their status in order to continue to live on campus. For more information on how to complete the Establishing Status process please contact: PVCIndigenous@newcastle.edu.au

** Guaranteed accommodation refers to complete applications received by 5:00pm Tuesday 7 December 2021. Any applications completed or received after this time will be prioritised on Callaghan campus only due to limited capacity at Ourimbah.*

*** Should accommodation applicants not wish to complete the Establishing Status process their accommodation application will be assessed in line with other applications and no guarantee applied.*

What is the Schools Recommendations Scheme?

Schools Recommendation Schemes are one way institutions make early offers of undergraduate admission to Year 12 students. They do this by using criteria other than (or in addition to) the ATAR. Learn more about it at newcastle.edu.au/srs.

Note: The Schools Recommendation Scheme is only applicable to New Applicants.

What if I don't meet the priority allocation criteria? What are my chances of getting on campus accommodation in 2022?

Students who do not identify with the applicant categories above still have plenty of opportunity to secure accommodation. It's important to still get your application in as soon as possible, as after priority rooms are allocated, our admissions team will filter the offer list per the time of completed application. They will allocate your accommodation offer based on your position on the offer list and matching available room types.

Student Living values diversity and inclusion and supports a vibrant community through this considered allocation process.

What contracts* are available?

There are a variety of contract terms on offer, including:

- Long Stay contract 12 January - 14 December 2022
- Standard Stay contract (New Applicants) 5 February - 4 December 2022
- Semester 1 contract (New Applicants) 5 February - 3 July 2022
- Semester 2 contract 9 July - 4 December 2022

**All dates are subject to change*

When do applications for Student Living open?

Applications for 2022 open at 10:00am (AEST), Thursday 7 October 2021.

How do I apply to live on campus at Student Living?

All applications must be made by completing an online application form via the [Student Living Portal](#).

How do I get a login ID and password to make an online application for accommodation?

If it is the first time you have made an application for accommodation, you need to go to the Student Living Portal and register for a login email and password. Click on the 'Register' tab to enter your details and generate your login for future use.

What if I begin my study outside of the accommodation contract dates/University main semester dates?

Student Living accommodation terms are best suited for students taking up studies in line with the University's semester dates. However, if you are studying outside of these dates and you need accommodation please email us at studentliving@newcastle.edu.au with your preferred move-in date and we will send you further instructions about completing an application. Student Living will not be able to assess future room availabilities immediately, but we will endeavour to provide an update or offer suitable accommodation options three to four weeks prior to your preferred check in date.

Can anyone apply to live on campus at Student Living?

You must have applied to become a full or part-time student or be already enrolled at the University of Newcastle.

If you are a domestic student you must be aged 18 or turning 18 in the calendar year in which you will live on campus.

If you are an International student you must be aged 18 to receive an offer.

Should I apply to Student Living if I have not received an offer to study at the University of Newcastle?

Yes, if possible. Demand for on campus accommodation is high so we encourage applications to be lodged as soon as possible, even if it means you have not yet received your University offer.

What happens if I do not receive an offer of study and I need to cancel my accommodation?

You will need to contact Student Living as soon as possible to cancel your accommodation. You will need to send through supporting documentation showing you did not receive a course offer from the University of Newcastle. Student Living will cease charging you room fees from the time of receiving your cancellation notice along with your supporting documentation. No Termination charge will be applied and unused room fees plus the Community Levy will be refundable.

What are the Terms and Conditions of living on campus?

When you accept your accommodation offer you are bound by the Occupancy Licence Agreement and the Student Living Standards. Please click [here](#) for the most up to date relevant documents.

Can I apply to live on campus for my entire university degree?

No. Applications to live on campus are made on an annual basis.

Can I apply if I will be 17 years old at the time of move in?

Yes! Depending on when you are turning 18 one of the following will apply:

If you are turning 18 on or before 30 April 2022 you can select to live across all residences and living environments

If you are turning 18 on or after 1 May 2022 you will be allocated a room within one of our Lifestyle residences so please review options within these areas when making your accommodation application. You will be able to request a room move once you turn 18 however this will be subject to availability and room move fees apply.

Our residents that are 17 years old will be invited to attend monthly meetings with Student Living from February 2022 until you turn 18. The purpose of these meetings is to check in with you and support you through the first months of your time living on campus.

Please note these meetings are not optional.

When completing an application your parents or legal guardian will be asked to sign your accommodation agreement. If you would like your parent or legal guardian to have access to enquire about your account please complete our [Authorisation Form](#).

Please note - International Applicants must be over the age of 18 at the time of accepting an accommodation offer.

Do I have to make a separate application for the different residences?

No, you can only make ONE application with the option to nominate up to four different room preferences.

When do applications close?

Applications do not have an official closing date and we will continue to take applications until our residences are full. When we are full, we'll begin a waiting list. Some people find their study or personal options change and they may withdraw their application at various times before University starts in 2022. When this happens, we will begin to allocate rooms to those on our waiting list.

I am only studying at the University of Newcastle for one semester, can I live on campus?

Yes you can! When applying, select the Single Semester contract option.

I deferred my study. Can I still apply to live on campus?

You must be enrolled to study (full or part time) at the University of Newcastle in 2022 to apply to live on campus. If you are deferring for 2022 please apply again at the end of that year.

The contract ends at the beginning of December. What happens for the rest of the year?

Lots of people return home during those weeks at the end of the year, however we do offer a Summer Stay option for those people who wish to extend their stay on campus for that time.

I have already submitted my Student Living application, can I make any changes to my personal details or preferences?

Yes, if you would like to change your preferences or any other details, please email studentliving@newcastle.edu.au.

Fees and charges

How much does it cost to live on campus?

You can view the 2022 room types and fees [here](#).

Does it cost anything to apply?

There is a non-refundable \$100 accommodation application fee.

What are the total fees and charges I need to pay to accept my offer to live on-campus?

Fees payable to accept your offer include:

Room Deposit (equivalent to 4 weeks of room fees) – refundable and reviewed at the end of your stay.

Room Fees In Advance (equivalent to 2 weeks of room fees)

Community Levy – Full Year \$500 and Single Semester \$300.

Please note: The Room Deposit is held against any room fee, damage or other miscellaneous charges incurred/outstanding at the end of your contract period. Your Room Deposit may also be used to offset fees you may owe to the University (e.g. library fines or tuition fees etc.). All unused Room Deposit will be refunded back to you.

Where can I live?

What accommodation does Student Living offer?

Student Living offers a diverse range of accommodation options available for undergraduates, postgraduates and students with special needs all within walking distance to class. Across our Callaghan and Ourimbah campuses you can choose from nine residences that offer a variety of living options to suit you. The residences you can choose from are:

Barahineban

96 self-catered, self-contained studios (single/dual occupancy)

Edwards Hall (Self-catered)

85 shared apartments - single room

Edwards Hall (Main Hall)

315 single standard rooms

Evatt House

211 self-catered shared or self-contained apartments

International House

221 self-catered, shared or self-contained apartments

North Residence

195 self-catered studio rooms, 1-2 bedroom or 5/6 shared apartments

South Residence

194 self-catered studio rooms, 1-2 bedroom or 5/6 shared apartments

East Residence

194 self-catered studio rooms, 1-2 bedroom or 5/6 shared apartments

West Residences

195 self-catered studio rooms, 1-2 bedroom or 5/6 shared apartments

Blue Gum House (Ourimbah)

26 self-catered ensuite apartments with shared kitchen

How do I choose the residence that will suit me best?

It is recommended that you think carefully about how many people you want to live with, how much cooking you would like to do, what facilities you desire and what Living Environment would suit you best. It may also be beneficial to talk to past and current residents. For more information visit: newcastle.edu.au/accommodation.

Can I visit Student Living before starting my application?

Due to current COVID-19 restrictions we aren't facilitating accommodation tours. Visit the [Student Living website](#) to view our virtual room tours and our virtual accommodation tour and check out our YouTube channel [@uonstudentliving](#) to see what our residences are like!

What are Living Environments and what type of Living Environments are available?

Living Environment preference refers to grouping like-minded residents together to increase resident satisfaction and support our diverse community. There are four different preferences for your selection (all subject to availability).

The four Living Environment preferences are:

1. **Gender** - for residents that wish to live with those of the same gender only. Note: guests of the opposite gender will not be allowed to stay overnight.
2. **General** - for residents who do not select any of the above specified living areas.
3. **Lifestyle** - for residents who wish to live in a quieter living environment with minimal alcohol consumption, while still enjoying Student Living activities.
4. **Postgraduate and Research Higher Degree** - for residents who are studying honours, postgraduate or research degrees.

Click [here](#) to see the Living Environments map.

Can I still live at Callaghan if I'm studying at the Newcastle City campus?

Yes, you can. There is a free shuttle bus that runs between Callaghan and our Newcastle City campus every 30 minutes during peak teaching periods and a bus stop right outside Barahineban and across from North Residence.

I have a medical condition/disability, can I still live on campus?

Yes, you can! If you have a medical condition or disability, we will do our very best to support you. Ensure you tick the medical disclosure box during your application process and the team will be in touch to help you further.

What impact will COVID-19 have on the Student Living community in 2022?

As we know from 2021, COVID-19 restrictions can change quickly and have a big impact on how Student Living operates. Student Living will continue to follow the advice from NSW Health and any Public Health Orders in place.

Is Edwards Hall reopening in 2022?

In line with recommendations from trusted sources such as NSW Health and the Asia Pacific Student Accommodation Association, we are required to maintain an isolation facility for residents on campus and this will be Cutler House.

Edwards Hall Burnet House and Edwards Hall Self Catered will be open in 2022. Given the nature of Burnet House and should COVID-19 restrictions require it, changes to the occupancy in Burnet House may be required (as with all residences).

Occupancy within Burnet House is subject to demand so please ensure you include other preferences in your application.

What are the catering options when I live on campus?

Our catering suppliers have Halal certification and can cater for Halal, Kosher or other dietary requests. If you choose a self-catered residence, you can still opt in for a meal plan.

Note: The cost of a meal plan is additional to room fees.

How do you allocate where a resident selects both a Living Environment preference and a residence?

When applying you will be asked to select your preferred living environment. You will then select your Room Preferences from the room types and locations that are available within in that living environment. If you cannot see your preferred room type or location as an option, this is because they are not offered in that living environment and you will have to change either your living environment preference or select difference room preferences.

At the time of processing your application we will check for availability in your first preference, but if this is not available, you will then be offered your second preference. E.g. If you choose lifestyle and Evatt House, we will seek to offer you a lifestyle room in Evatt. However, if all lifestyle rooms are allocated in Evatt, you will then be offered a lifestyle room in your second residence of choice.

Note: As not all living preferences are available within each residence you may need to consider whether you would prefer to live in a particular type of lifestyle or if being in a particular residence is more important to you.

Roommate Requests

I want to share with a friend. How can we request to live together?

You will both need to complete your applications and pay your non-refundable Application Fee.

If you have selected a room that is dual occupancy you will be asked to nominate your roommate in the application.

If you wish to nominate a housemate to share a unit/apartment with, then you will both need to email studentliving@newcastle.edu.au requesting to share with each other. Student Living cannot guarantee that you will be allocated together but we try to accommodate these requests, subject to availability.

What if I want to live in a dual shared room but don't have anyone to share with?

If you don't have anyone in mind, it will not be possible to arrange a share at the time. However, these shared room types can be offered to a single person but under a Single Occupancy rate.

Technical issues

The portal was experiencing high traffic and logged me out. Will my entries be saved?

The portal generally auto-saves most entries but if you have to write a long response it may be worthwhile to write it up on a Word document first and copy it over to your application in case the portal times out.

I made a mistake or changed my mind about the term I selected. What do I do?

If you have made a mistake or changed your mind about the length of the term that you applied for we can manually fix this for you. Email studentliving@newcastle.edu.au with your full name and date of birth, as well as details on what needs to be fixed. Do NOT try to apply a second time as this will effect how your application is processed and may reduce your chances of receiving an offer.

Termination of your contract

Cancelling your accommodation up to 14 days prior to the contract start date –

You can cancel your accommodation at any time prior to 14 days before the contract commencement date for any reason. Student Living will refund all fees paid.

Cancelling your accommodation within 14 days of the contract start date/if the contract has already commenced –

The standard termination process will apply. You will be required to give two weeks notice plus a Termination Fee (equivalent to 4 weeks of room fees) will be charged. Your Room Deposit will be used to offset this fee. The unused portion of your Community Levy will be refunded to you.

Health and Wellbeing

What support is available when I live on campus?

Student Living has a dedicated, highly-qualified Health and Wellbeing Coordinator that is here to support you with any concerns you may have in regards to Health and Welfare. Our Health and Wellbeing Coordinator is focused on supporting you in navigating your academic life in the most successful way possible and that includes ensuring you are happy, safe and healthy.

Your Residential Mentor is your first port of call for any questions, queries and help. RMs are responsible for specific areas at each residence. They are in charge of supporting the wellbeing of the residents, assisting in the transition to independent living and providing generalized support. RMs are provided with extensive training across a number of different areas including Senior First Aid, mental health, sexual consent, hazing, creating respectful environments and drug and alcohol education.

How do you keep the residences safe and secure?

Residents are protected with a 24/7 security service including regular patrols, on-call security guards, key and access card controlled doors and CCTV. For after-hours support, the After-Hours Duty Officers (AHDOs) are here to help with basics like lock-outs and emergency maintenance as well as emergency situations where you or a friend may need help. As an extension of the Student Living Support and Safety and Security teams, the AHDOs work to provide a safe and inclusive environment to ensure that after-hours support is provided to all residents.

Does a culture of hazing exist here? I've seen reports in the papers about sexual harassment/assault at universities – how do you keep residents safe?

This University absolutely does not tolerate that behaviour. We have a Campus Care program designed to support all students and create a safe environment, which you can read more about on our website by searching 'campus care'. We are also really focused on educating students about appropriate behaviour — for example, all students have to complete a compulsory online course called Consent Matters which is about consent and respectful behaviour.

Can I smoke on campus?

The University of Newcastle is dedicated to providing a safe and healthy environment for staff, students and visitors to our campuses. We are proud to support a smoke-free experience. Smoking at the university is strictly limited to designated smoking pods at Callaghan and Ourimbah campuses. There are three designated smoking pods at Student Living that you can see on the accommodation map. These pods are signposted and to ensure everyone's safety, staff, students and visitors who need to smoke while on campus must make use of the pods.

Coming from overseas

I am an international student, can I apply for accommodation?

If you currently live in Australia then you can apply for accommodation as normal. If you do not currently live in Australia but are hoping international borders open in time to join us for Semester 1 2022 then please apply and tick the box to say you are currently living overseas. Your application will be held until international borders open and we can confirm your intention to come and live on campus. Should international borders not open we will contact you to discuss options to cancel your application or hold for a longer period.

Moving in

The move in day for standard stay contracts is 5 February 2022. We will be in contact with further information about move in closer to this date