



# MyUON App

Download the MyUON app and have all the info about security right at your fingertips. On the app you can:

- track all university shuttles in real time
- view the most up to date Security maps
- find Security Help Points near you



# Keeping safe and secure on campus



For more information about staying safe on campus visit:  
[newcastle.edu.au/staysafe](https://newcastle.edu.au/staysafe)

## Safety tips

**Be smart. Be safe. Trust your instincts.**

- Don't leave valuables unattended at any time
- Consider just carrying the necessities in your bag and keep valuables to a minimum
- Be alert, don't walk with your earphones in
- Know the location of the Security Help Points
- Catch the NUspace or Security Night Shuttles
- Ensure your car is locked and your valuables are secure
- At night park close to your building or in a well lit area
- Know all the options of getting around campus safely at night
- Develop your own personal safety plan
- Ensure you have the Campus Security phone number 4921 5888 saved in your phone contacts.

## Services we provide

Your safety is important to us and the Campus Security team are here to help. Areas that we are responsible for include:

- Protection of university property and facilities
- Monitoring and response to alarms and security help points
- Providing first aid and emergency assistance
- Monitoring of CCTV
- Vehicle patrols and foot patrols
- Emergency response
- Operation of the Security Shuttle Bus service (day and night time service)
- After dark safe walk service on-campus – see over page for further information
- Management of lost property
- Education and awareness of good personal safety and security practices
- Responding to snakes, wildlife and other animals on campus

## Contacts

### Call us

It takes a community to keep a campus safe. Contact Campus Security on:

 **(02) 4921 5888**

### In an emergency

If there is a life threatening emergency always call emergency services (Police, Fire, Ambulance) first on:

 **000**

Then call Campus Security.

### Email us

If you see suspicious individuals or activities, incidents or crime in progress report it immediately via phone or email:

 **security-services@newcastle.edu.au**

# Campus Shuttles



**(02) 4921 5888**

Live track the Security Shuttle using the **MyUON App**

## Callaghan Campus

The free Security Shuttle bus operates on campus Monday to Friday during semester. The shuttle does not operate on weekends, public holidays, University concession days or during semester breaks.

| Times            | Routes   |
|------------------|--|
| 8:00am - 10:00am | Warabrook Train Station (carpark 16)<br>Shortland Union building (carpark 5) |
| 10:00am - 4:00pm | Continuous loop around Ring Road   |
| 4:00pm - 6:00pm  | Warabrook Train Station (carpark 16)<br>Shortland Union building (carpark 5) |
| 6:30pm - 1:00am  | Shuttle on-call hours  |

From 6:30pm - 1:00am the Security Shuttle is available on-call to take you around campus or to nearby suburbs including Jesmond, Shortland, Birmingham Gardens and Waratah West.

## Central Coast (Ourimbah) Campus

A free Security Shuttle operates during the semester on the Central Coast campus Monday to Friday from 5:00pm to 10:00pm. The shuttle departs from the main bus stop on the Loop Road but will come to your location on request.

The service also includes drop off and pick up to Ourimbah Railway Station by request.

# NUspace Shuttle\*

The NUspace shuttle is a free shuttle service that runs every half an hour from 7:10am - 10:15pm, Monday to Friday. There are ten stops between Callaghan and Newcastle City campuses:

1. Design Bus Stop (Ring Road)
2. Student Accommodation (Carpark 14)
3. Marketown (King Street Eastbound)
4. University House (King Street)
5. Q Building (Honeysuckle Drive)
6. Marketown (King Street Westbound)
7. Student Accommodation (Ring Road)
8. Chancellery Building (Ring Road)
9. Science Building (Ring Road)
10. Maths Bus Stop (Ring Road)

During semester break the shuttle will change to a hourly service.

\* The Campus Shuttle does not operate on weekends, public holidays, University concession days or during the University closedown period.



## Help points

Our Campus Security team are here 24/7 to respond to any issue. Our campuses have a number of Security Help Points found in strategic locations around our campus.

Depending on the campus you are at, the Help Points might look a little different.

- At Callaghan and Ourimbah you will find standalone blue poles and wall mounted phones.
- At NUspace, there are wall mounted intercoms.

## Safe walk service

The after dark safe walk service is an escorted service from building to building, building to vehicle or vice versa within the boundaries of our Callaghan and Ourimbah campuses.

We recommend you call us 15 minutes prior to your required leaving time and we will do our best to be there as soon as possible.

 **(02) 4921 5888**

## Smart paths

As part of our Security Improvement Program, the University has identified a number of paths at Callaghan campus that are more popular due to a combination of enhanced lighting, CCTV surveillance, wide paths and reduced vegetation. We've called these Smart Paths.

Smart Paths are also patrolled at night by our Campus Security team between 12pm - 12am seven days a week. This in addition to our normal campus patrols during the day. We encourage you choose these Smart Paths when walking around the campus.

You can also find the Smart Paths map on the **MyUON app**. The app allows you to see your location in real time to help you find the right paths along with the Security Help Points in case you need to contact security along the way.

