
Ourimbah Health Service Information Sheet

Health Service Hours: Mon-Fri 9-4pm
Practice Hours: Tues, Thurs, Fri 9-1pm
Phone: 4348 4060
Email: student-support-ourimbah@newcastle.edu.au
Website: [Ourimbah Campus HS](#)

Practice Doctors

Dr Kerry Horadam
Dr Duo (Tom) Wang

Practice Nurses

Lesley Bramston
Robin Brown

Medical Director

Scott Laing

Practice Coordinator

Andrew Steele

Reception/Administration

Vanessa Blackwell

Psychologist

Pauline Brown

Practice services

General family medicine, minor surgical, sexual health, pap smears, vaccinations, mental health, counselling, pregnancy, childbirth and child-care, lifestyle.

Appointments

Appointments can be made by telephone on 4348 4060 or for current patients via Hotdoc. Appointments are face to face or by telehealth on an as needs basis.

Longer consultation times are available and are also used for new patients. Please advise the receptionist if you require extra time.

Fees and billing arrangements

We currently bulk bill students, Pensioners, Seniors Card holders, Health Care Card holders, Aboriginal and Torres Strait Islander people and children under 16 years old.

For all other patients we are a private billing practice.

Standard Consultation: \$80.00

Long Consultation: \$115.00.

We use Medicare Online so that the Medicare Rebate can be immediately refunded to your bank account.

Walk-in appointments

This practice does not currently provide walk-in appointments. In the event of an emergency call 000.

After Hours and Emergencies

For emergencies call 000 or present to Gosford or Wyong Emergency Departments.

Communication/telephone policy

We offer both face to face and telehealth appts (for patients seen in the last 12 months).

Email is not a secure form of communication and is not encouraged by the Practice.

SMS reminder messages are sent to patients.

Test results

Our Practice Nurses can provide test results and advice for follow up appointments, provided the results have been reviewed by the Doctor.

Reminder system

Appointment reminders will be sent via SMS messaging.

Management of patient health records

Our practice is committed to maintaining the confidentiality of its patients. For more information, please ask reception to see a copy of our privacy policy.

Engaging with other services and referral

Our GP can provide referral to services such as hospitals, specialists, allied health as required and will provide sufficient information (referral letter) to plan and facilitate optimal patient care.

If patients require communication services

Patients who require communication assistance are asked to let reception staff know when making the appointment.

Patient feedback

Please feel free to talk to our Practice Coordinator if you have any suggestions or are unhappy with our service. Alternatively, you may prefer to contact the Health Care Complaints Commission on 9219 7444.