

Commencing Students Survey 2017

- To pursue a particular area of interest/study about which I am passionate
- To explore my options
- To meet people
- A change of lifestyle
- To improve my salary prospects
- Other (please specify)

★ 3. When did you decide on the program you are studying?

- More than 2 years ago
- 1 to 2 years ago
- 6 months to a year ago
- Within the last 6 months

★ 4. How important are the following factors to you when it comes to choosing a university?

Not at all Not very Quite Very Extremely
important important important important important

A good reputation and ranking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A great campus life and accommodation options on campus or nearby	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
More practical aspects such as being easy to get to, flexible schedule & study options and price/affordability	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The quality of the academic staff, equipment and facilities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Graduate outcomes such as relative starting salaries, employment prospects	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Work integrated learning opportunities	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

★ 5. How important are the following factors to you when it comes to choosing a university?

Not at all Not very Quite Very Extremely
important important important important important

A university with a good reputation and ranking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The size of the University	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The pricing and affordability of the university	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The location of the university	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Graduate outcomes such as **relative starting salaries** and **employment prospects**

.....

Work integrated learning opportunities

.....

6. What concerns did you have regarding attending university to study?

Note: Please rank up to 3 of your concerns by numbering them 1, 2 and 3 (1 being the highest) in the list below. If you had no concerns, please rank the final option as 1.

	1	2	3
Cost of living/supporting myself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Getting into debt/having a HECS debt	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Study workload	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Having to self-motivate/manage my studies myself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety/security on campus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lack of social network/finding new friends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transport - getting to and from university	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Balancing study, work and social life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Possible failure/unable to complete work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inability to find a suitable job at the end of study	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>I had no concerns regarding attending university to study</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

7. What concerns did you have regarding attending university to study?

Note: Please rank up to 3 of your concerns by numbering them 1, 2 and 3 (1 being the highest) in the list below. If you had no concerns, please rank the final option as 1.

	1	2	3
Cost of living/supporting myself	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Finding accommodation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Study workload	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Safety/security on campus	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lack of social network/finding new friends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Transport - getting to and from university	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Balancing study, work and social life	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
My ability to understand the lessons in English	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Adjusting into a different culture and lifestyle	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Inability to find a suitable job at the end of study	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>I had no concerns regarding attending university to study</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

8. Thinking specifically about UON, how important were the following in your decision to choose to study here?

Note: Please rank up to 3 factors by numbering them 1, 2 and 3 (1 being the highest) in the list below. If none of the listed options were important in your decision to choose to study here, please rank the last option 1.

	1	2	3
The overall reputation of UON	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation of UON for producing employable graduates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation of UON for programs with strong practical elements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UON has one of the best programs in this field of study	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The reputation of UON for teaching excellence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prior qualifications/experience made me eligible for entry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Relatives or friends at UON	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to combine study with my current employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Proximity to where I live	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The lifestyle of Newcastle/Central Coast/Port Macquarie	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disability access to premises	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>None of the above were important in my decision to study here</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9. Thinking specifically about UON, how important were the following in your decision to choose to study here?

Note: Please rank up to 3 factors by numbering them 1, 2 and 3 (1 being the highest) in the list below. If none of the listed options were important in your decision to choose to study here, please rank the last option 1.

	1	2	3
The overall reputation of UON	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation of UON for producing employable graduates	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reputation of UON for programs with strong practical elements	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UON has one of the best programs in this field of study	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The reputation of UON for teaching excellence	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Prior qualifications/experience made me eligible for entry	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Relatives or friends at UON	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Ability to combine study with my current employment	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<i>None of the above were important in my decision to study here</i>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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- Parents/relatives
- Teachers/Lecturers
- Work colleagues
- International Education Agent
- Other (please specify)

★ **14.** When researching information about your degree, how helpful was each of the following:

	Not very helpful	Slightly helpful	Moderately helpful	Very helpful	Extremely helpful	NA
University prospectus/brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UON website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacting the University's enquiry centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Email newsletters from the University	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Information posted on UON Future Students Facebook/Twitter	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Videos from UON on YouTube	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Good Universities Guide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UAC Guide	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Recruitment events (open days, school visits, university visits)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

★ **15.** When researching information about your degree, how helpful was each of the following:

	Not very helpful	Slightly helpful	Moderately helpful	Very helpful	Extremely helpful	NA
University prospectus/brochures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UON website	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Contacting the University's enquiry centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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World Ranking Information
(QS/Times)

.....

Information posted on UON Social Media
(Facebook, WeChat)

.....

International Education
Agent

.....

Exhibition/ Fair in my home
country

.....

★ 16. Which of the following events or activities did you attend and how important were they in your decision to choose to study at UON?

	Not very important	Slightly important	Moderately important	Very important	Extremely important	Did not attend
Information Day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Schools Visit Day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Open Day	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Visits by UON staff and/or students to my class	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Careers expos	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Campus tours	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other/Not sure of the name	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

★ 17. Which of the following events or activities did you attend and how important were they in your decision to choose to study at UON?

	Not very important	Slightly important	Moderately important	Very important	Extremely important	Did not attend
High School exchange program/ Study tour in Australia	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Visits by UON staff and/or students to my class	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International Recruitment Fair	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

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Other/Not sure of the name

.....

18. During Primary School or High School, did you participate in any of the following UON activities either at your school or at a university campus?

- Science and Engineering Challenge
- AIM HIGH
- Friends on Campus
- Wollotuka Insight Days
- Wollotuka Allstar summit
- No, I did not participate in any activities
- Other, please specify

.....

★ 19. Did participating in **AIM HIGH** influence your decision to study at UON?

- Yes
- No

★ 20. Did participating in **Friends on Campus** influence your decision to study at UON?

- Yes
- No

★ 21. Did participating in this activity influence your decision to study at UON?

- Yes
- No

★ 22. Did participating in **Wollotuka Insight Days** influence your decision to study at UON?

- Yes
- No

★ 23. Did participating in **Wollotuka Allstar Summit** influence your decision to study at UON?

- Yes
- No

★ 24. Did your participation in the **Science and Engineering Challenge** influence your decision to study Physics, Chemistry or Mathematics in the final two years of secondary school?

- Yes
- No

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- Easy
 - Very easy
 - NA
-

★ 39. Do you remember receiving **The Essentials** in the mail?

- Yes
 - No
-

★ 40. Did you find **The Essentials** useful?

- Yes
 - No
 - Did not use
-

★ 41. Did you receive information regarding your enrolment via email?

- Yes
 - No
 - Unsure
-

★ 42. Did you find the enrolment information on the website useful?

- Yes
 - No
 - Did not use
-

Enrolment On Campus

★ 43. Did you attend your on campus **Enrolment Preparation Session**?

- Yes
 - No
-

★ 44. How helpful did you find the on campus **Enrolment Preparation Session**?

- Not very helpful
 - Slightly helpful
 - Moderately helpful
 - Very helpful
 - Extremely helpful
-

★ 45. Did you attend the **Enrolment drop in session**?

- Yes
 - No
-

★ 46. How helpful did you find the **Enrolment drop in session**?

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Progress bar with 20 empty boxes.

Enrolment Online

★ 52. Were you able to complete your enrolment in myHub (UON's online enrolment system) without assistance?

- Yes
No

53. Please tell us why you needed assistance to complete your enrolment in myHub?

Four rows of 20 empty boxes for text input.

★ 54. Where did you seek enrolment assistance from?

- Emailed the University
Called the University
Went to the University campus for face to face help
Other, please specify

Progress bar with 20 empty boxes.

Enrolment

★ 55. Overall, how would you describe the process of Enrolment at the University of Newcastle?

- Very difficult
Difficult
Average
Easy
Very easy

56. Do you have any further comments to make about Enrolment?

Four rows of 20 empty boxes for text input.

Orientation

★ 57. Did you attend Orientation Day?

Orientation at Callaghan Campus

★ 63. Please consider each of the following Orientation activities at Callaghan Campus and indicate the value of each activity.

	Not very valuable	Slightly valuable	Moderately valuable	Very valuable	Extremely valuable	Did not attend
Breakfast/registration session	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Welcome session, including Q&A Panel	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Program Session	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lunchtime BBQ	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Campus Tour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Expo in the Brennan Room	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Workshops	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Evening events – comedy night, O Party	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Academic Survival Skills Online	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Uni Tune in App	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
UON Prep Bridging Course/s	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Academic Success Online Course	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
International student Welcome	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

64. Please provide comment/ feedback on any activities below.

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Welcome session, including Q&A
Panel

.....

Program
Session

.....

Lunch

.....

Campus
Tour

.....

Academic Survival Skills
Online

.....

Uni Tune In
App

.....

UON Prep Bridging
course/s

.....

Academic Success Online
course

.....

68. Please provide comment/feedback on any activities below

69. Please indicate your level of agreement with each of the following statements

Strongly Disagree Somewhat Disagree Uncertain Somewhat Agree Strongly Agree

Orientation helped me to know what to expect academically at UON

.....

Orientation helped me to know what to expect socially/culturally at UON

.....

I met new people at Orientation.

.....

At Orientation, I learned about the different clubs and organisations I could join

.....

At Orientation, I learned about the different resources on campus that could help me if I am having academic concerns

.....

★ 72. Overall, how would you describe **Orientation** at the University of Newcastle?

- Very poor
- Poor
- Uncertain
- Good
- Very good

73. Do you have any suggestions for improvements or additions to **Orientation**?

Timetabling

★ 74. Finding the timetable information I need on the university website is:

- Very difficult
- Difficult
- Uncertain
- Easy
- Very easy

★ 75. In terms of the following aspects of my current timetable, I rate my level of satisfaction with them as:

	Very dissatisfied	Dissatisfied	Uncertain	Satisfied	Very satisfied	NA
Spread of my classes over the week	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Mix of day-time and night-time classes	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
The number of options I had when choosing tutorials	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Availability of repeat lectures	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Range and choice of time I have for my class	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

76. Is there anything else you would like to tell us about timetabling?

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Use UONline?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Have a Student Mentor allocated?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Use AskUON?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Obtain information about iLead Plus the global leadership and employability program	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Find out about Overseas Health Insurance	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

★ 78. At this stage, are you aware of the following services and the support they offer?

	Yes	No	NA
Student Central	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Yourimbah (Central Coast only)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NuSport	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
NUSA	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Dean of Students	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Student Hubs	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Learning Development	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Office of Student Advocacy	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Equity and Diversity Coordinator	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

★ 79. Since starting, have you considered withdrawing from your program?

- Yes
 - No
-

★ 80. Which of the following reasons made you consider withdrawing from your program?

Note: Note: Please select as many as apply. We suggest you visit us online at AskUON or phone us on 4921 5000

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about the services mentioned in the survey, have a look at our New Students Support page ([click here](#)) for all the essentials.