

GET CONNECTED

GET **FREE** AND DISCOUNTED
ACCESS TO AMAZING DIGITAL
TOOLS AND APPLICATIONS

HIGHER DEGREE BY RESEARCH (HDR)




THE UNIVERSITY OF
NEWCASTLE
AUSTRALIA




AS A RESEARCH STUDENT AT THE UNIVERSITY OF NEWCASTLE YOU HAVE ACCESS TO **WORLD-CLASS TECHNOLOGY INFRASTRUCTURE AND SERVICES.**

Simply follow the instructions in this brochure to get access to the tools that will help you on your student research journey!





FOLLOW THESE STEPS TO GET CONNECTED



1

CONNECT TO WI-FI AND LOG IN

Your account is already activated, so you're ready to connect. You can connect with your University-provided laptop or your personal mobile, tablet or laptop. Wi-Fi is free and unlimited.

ON CAMPUS: Connect to **newcastle.edu.au** Wi-Fi using your student number (e.g., C8675309) and password.

OFF CAMPUS: Connect using **Global Protect** when you are off campus for 90 days or more.

Then log in to your device using your student number and password.

ACCESS SOFTWARE

Get started with a great range of free tools and applications available now to download and install.



Click here for the full list of software and instructions

Your laptop already has the following software installed:

Microsoft 365, Zoom, Global Protect, Internet Browsers and Endnote.



2

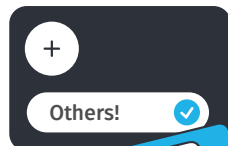
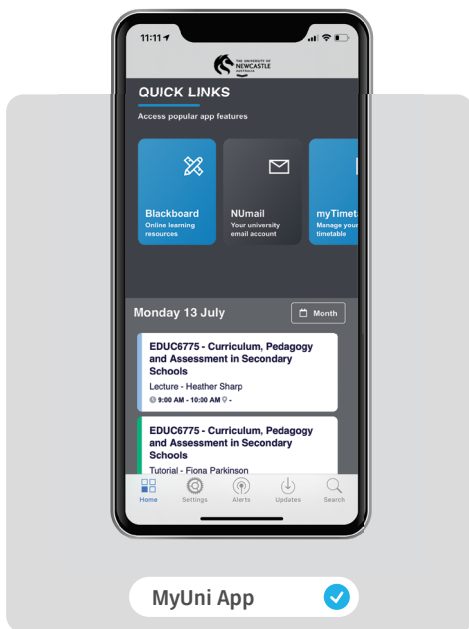
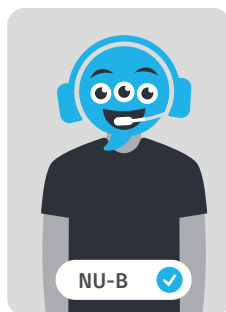
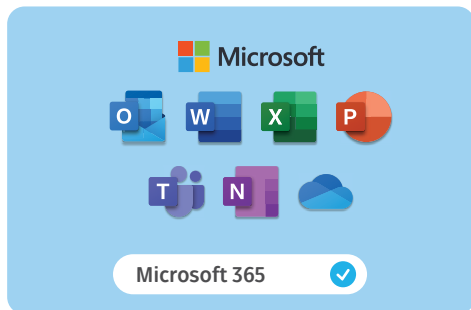
3

SET UP YOUR PRINT ACCOUNT

Access print, scan or copy services from any University printer. See how to connect your **Windows** and **Mac** device.



YOUR DIGITAL FREEBIES!



ACCESS TO HIGH-PERFORMANCE COMPUTE TRAINING VIA NCI

As a HDR Student, you can access high-performance compute and enhance your computational research skills through our collaboration agreement with the National Computational Infrastructure (NCI). For access to NCI speak with your Supervisor to confirm eligibility, for details of upcoming training sessions visit **the Opus page**.

To participate in online training, simply create an NCI login using your University of Newcastle email address.

Stay updated on training opportunities by subscribing to the NCI newsletter. This way, you can receive notifications about upcoming training sessions and other relevant information.



BUT WAIT, THERE'S MORE

MOBILE APP – myUni

The University's **mobile app** lets you access any device's most used systems and information sources. Access it on your laptop or download it on your mobile or tablet through the **App Store** or **Google Play**.

myUni features include:

- 'My HDR Details' with information about your candidature, supervisor and program.
- Campus maps and shuttle and transport information.
- Find information and support.
- Quick access to the library and tools and software.

LINKEDIN LEARNING

Access thousands of courses delivered by industry experts worldwide.

WORK ANYWHERE

Get Outlook, Word, Excel, PowerPoint, OneNote, Teams and Sway on personal devices in addition to your HDR-supplied device.

IF YOUR LAPTOP IS LOST, STOLEN OR DAMAGED

You are responsible for the computer and any associated accessories, and the University will not automatically replace them. Please refer to the **HDR Laptop Scheme Terms and Conditions** for more details.

LAPTOP SECURITY

Your laptop comes with Sophos antivirus software, which offers real-time protection from the latest ransomware, malicious software, and hacking attempts. However, if you have sensitive data or wish to ensure further security control, the University offers **Multi-Factor Authentication (MFA)**.

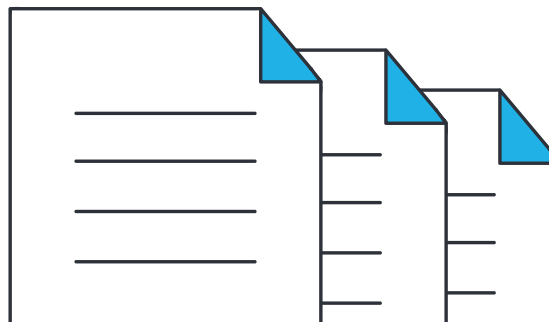
Learn more about antivirus protection you can access.

RESEARCH TECHNOLOGIES

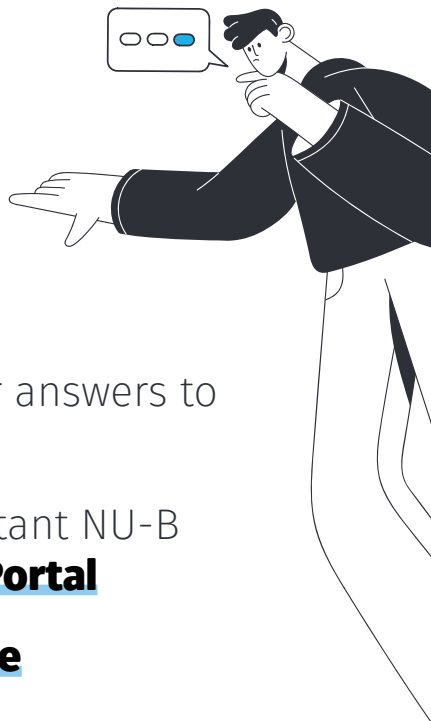
Digital Technology Solutions also support specialised computing needs, including:

- **setting up computing** from desktop services through to high-performance compute.
- storing and archiving data.
- setting up specialised instruments on the network.

Digital Technology Solutions recommends storing your data in one of our **university-supported solutions**. Request support in the **DTS Service Portal** (Research Technologies).



NEED TECH HELP?



*Click any of the links below to
visit the relevant location*

Search the Knowledge Base for answers to
common tech questions



Chat with our Virtual Assistant NU-B
through the **DTS Service Portal**

Log a request or **report an issue**

Call the **DTS Service Desk** on **+61 2 4921 7000**
(8am–6pm Mon to Fri, University working days)

